



NutriProCan Client Privacy Statement

Our Privacy Commitment to You

We are committed to protecting your privacy and ensuring the confidentiality of your personal health information.

The types of personal health information we collect may include your:

- Name
- Address and other contact information
- Occupation/profession
- Credit card or other payment information
- Age
- Health history of individual Family health history
- Health measurements, samples or examination results
- Health conditions, assessment results or diagnoses
- Health services provided to or received by the individual
- Prognosis or other opinions formed during assessment and treatment
- Compliance with assessment and treatment

We collect, use and disclose personal health information for the following purposes:

- to provide nutrition counselling and third-party nutrigenomic testing services to our clients
- to conduct quality improvement and risk management activities
- to obtain payment for services provided
- to comply with our regulatory obligations to College of Dietitians
- to teach students and to provide continuing education to our staff
- to advise clients about special events or opportunities and nutrition information
- to fundraise for our organization
- for other purposes permitted by law

We will collect, use and disclose only as much personal health information as is needed to achieve these purposes. You can withhold or withdraw your consent to the collection, use or disclosure of your personal health information by contacting us (details below).

Access to Health Records

You have the right to seek access to your health records that we keep and to ask us to correct a record if you believe it is inaccurate or incomplete. Please contact us for more information.

Questions or Concerns?

You may access our full privacy policies in the following addresses:

- Website Privacy: NutriProcan.ca/privacy
- Client Privacy: NutriProCan/client-privacy

If you have questions or want to make a complaint about our privacy practices, please contact Lisa Cianfrini. Via email lisa@nutriprocan.ca, or the office phone 519.873.1639.

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